XN
POS

Release Notes

Resolved Issues

POS Version 4.0.1.0
Android Version 4.0.1.0
Portal Version 4.0.1.0

Date: 15 May 2023

Document Version: 1.1

Contents

VERSIONS

The verified component versions required for this release are listed below.

CLIENT APPLICATIONS

POS Client	4.0.1.0
Android (APK)	4.0.1.0
KDS	4.0.1.0
Kiosk	4.0.1.0
Launcher	1.0.3.0
xnPOS GO	4.0.1.0

DATA CENTRE COMPONENTS

Portal	4.0.1.0
POS_SVC	5.15
Task Runner	4.0.1.0

OTS EXE COMPONENTS

ISHOP_SYNC EXE	1.3.6.3
ISHOP Scheduler EXE	N/A
Print Spooler EXE	N/A

OTS ISHOP_SVC

ISHOP_SVC	4.0.1.0

PAYMENT GATEWAY COMPONENTS

3C Pay@Table	4.0.1.0	3C Pay@Counter	4.0.1.0
Elavon Pay@Table	4.0.1.0	Elavon Pay@Counter	4.0.1.0
Adyen Pay@Table	4.0.1.0	Adyen Pay@Counter	4.0.1.0
PayIFWEBService	4.0.1.0		

OTS WINDOWS SERVICES

Updater Service	1.0.1.0
OTS Sync Service	4.0.1.0
OTS GO Sync Service	4.0.1.0
Spooler Service	4.0.1.0
Scheduler Service	4.0.1.0

RESOLVED ISSUES

Operator X-Read Fixes

Operator X-Read / Workstation X-Read Discrepancies

Previously, where there were multiple parent workstations within the same store, the Operator X-Read was configured to show figures for the selected operator for all workstations 'families' in the selected store (the term 'family' in this context refers to a parent workstation and any child workstations associated with it). This meant that it behaved differently to the existing Workstation X-Read, which only showed figures for the selected workstation 'family'.

To avoid confusion, the Operator X-Read has now been changed to use the same logic as the Workstation X-Read, i.e. it will show figures for the selected operator for the workstation it is being run from (including any workstations within the same 'family', but excluding any workstations which belong to a different workstation 'family').

Table Takeover Showing Two Rows for Gratuity on Operator X-Read

When table takeover was used to transfer a table from one operator another, if the receiving operator added a gratuity to the transaction, the Operator X-Read was showing two rows in the Operator Performance and Operator Gratuity sections, although the figures themselves were not being duplicated.

This has now been fixed.

Print Button Missing from Operator X-Read

When an Operator X-Read was displayed on the POS screen, the Print button was missing. This has now been fixed.

Money Belt Operator Sign In

Previously, if a workstation was closed, the Sign In button was still available, which allowed an operator to sign in, bypassing the prompt to select whether the operator was a money belt or cash drawer user. This has now been fixed by the implementation of the new GUI (please refer to the *New Features & Enhancements* release notes), and the Sign In button is no longer available when the workstation is closed, therefore the prompt cannot be bypassed as it was previously.
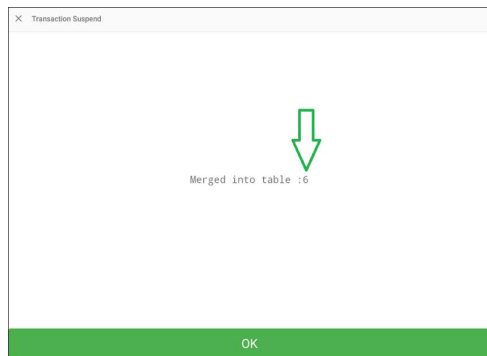
GO - Order Table Reference

When recalling a GO table on a POS workstation, if the order was suspended using Send Order, the transaction was being changed to a regular (non-GO) transaction and the table reference of *GO*ORDER was being removed. This has now been fixed and the transaction remains as a GO ORDER.

GO – Automatic Tray Charge Not Removed When GO Order Cancelled

Where automatic surcharges are enabled (e.g. automatic tray charges), if a guest cancelled a GO order, the automatic surcharge was not being cancelled, causing the transaction to remain active. This has now been fixed.

Android – Missing Table Number in Bar Tab Mode

In bar tab mode, when suspending items to an existing table that was opened on android, the table number was missing from the suspend message. This has now been fixed:-
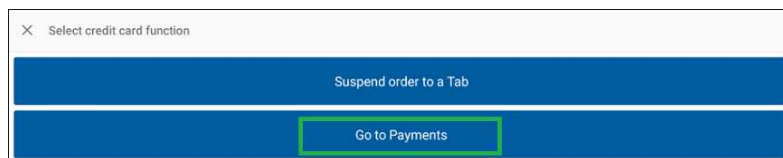

Android – Unable to Unblock Tables

When a table was blocked via an android device, it could not be unblocked from an android device. This has now been fixed.

Android – Unable to Part Empty Table

Where a long-press was used to select Table Part Function on an empty table, this was causing the android application to crash. This has now been fixed.

Android – Spelling Error Correction

When in bar tab mode on android, the spelling of "Goto Payments" has now been corrected:-

Android – Signing In Operators on Closed Workstation

If an android device was configured to be a child workstation, it was allowing operators to be signed in even if the parent workstation was closed (although they could not perform any tasks once signed in). This has now been fixed.

Android – Chef Alerts from KDS Not Displayed

When a Chef Alert was generated from KDS and sent to an android device, although the Alert button was appearing, it was not displaying the detail when the alert was selected. This has now been fixed.

Android – Open Item Descriptions Not Displayed

When a description was entered for an open item on android, the description entered was not being displayed when the item was shown in the transaction window. This has now been fixed.

Android – Date Format Incorrect

The date format configuration when printing bills/receipts from android was not being used. This has now been fixed.

Function Not Authorised Message in POS Banner

Previously, whenever an operator selected a function from the main POS application screen, the banner would automatically say "The function is not authorised for the current user" even before a PIN was entered. This has now been changed, so a manager PIN/password is requested, and the previous message is only displayed if an invalid PIN/password is entered.

Table Reservation Workflow Issues

When using table reservations (Bullit, Merchant, Lees, Sun Sun, TSB), the first time the POS application was loaded, the Deposit screen displayed the payment methods with all the tenders greyed out, and the transaction had to be cancelled. This has now been fixed.

In addition to this, any subsequent table reservation would display the payments screen instead of the deposit screen. This has also been fixed so that the deposit screen is displayed.

Changing Seat Assignment After Item Printed in Kitchen

Previously, after an item with a seat assignment had been printed in the kitchen, an operator was able to change the seat assignment. This has now been fixed, and the message "Cannot change seat number for a printed item" is displayed if the operator attempts to do this.

Gratuity/Tips Only Transactions in Bar Tab Mode

Due to a change introduced in the previous release whereby gratuities are now added via a function rather than a sale item, when in bar tab mode, transactions which only contained a gratuity/tip could not be finalised as all available tenders were greyed out. This has now been fixed.

Pre-Authorisation Manager Approval for Gratuity/Tips Over 100%

When using pre-authorisation configuration, the validation which is in place to prevent an unauthorised operator from entering tips greater than 100% of the transaction value was being bypassed. This has now been fixed.

Follow-Me Configuration in Fast Tab Mode

When in fast tab mode, if the follow-me configuration was enabled, it was loading the transaction every time the operator signed in. This has been fixed, and the transaction is no longer loaded in fast tab mode when the operator signs in.

Changing Item Category – Updating Tax Group

Where a category is associated with a pre-defined Tax Group, changing an item's category was not applying the default Tax Group associated with that category to that item where "Do you want to copy category defaults to the current item?" was answered "Yes". This has now been fixed.

Auto-Gratuity Calculations in Tax Exclusive Setup

It was found that if the functionality to apply auto-gratuities based on number of covers was enabled, and a specific parameter configuration was in place, it could result in the auto-gratuity being calculated incorrectly in a tax exclusive setup unless it was removed and reapplied. This has now been fixed.

Tax Exemption/Tax Toggle in Tax Inclusive Setup

When the Tax Exempt/Tax Toggle function was used in a Tax Inclusive setup, although the tax amount was being changed to 0.00, the transaction amount remained the same. This also created issues with PMS posting.

This has now been fixed, and if the Tax Toggle/Tax Exemption function is used in a tax inclusive setup, the transaction amount will be reduced by the original tax amount.

Portal Electronic Journal Only Access

The portal link which allows direct access to the Electronic Journal only (i.e. where the URL is suffixed with Login.Aspx?EJMode=true) was no longer working. This has now been fixed.

Covers By Type Report – Incorrect Total Covers

The total Cover Qty value shown in the Covers By Type report was showing an incorrect value (it was not the total of the figures in the column above it). This has now been fixed.

Theoretical GP Report – Incorrect Percentage Column Format

The formatting of the percentage column within the Theoretical GP report was incorrect. This has now been fixed:-

Display of Promotions within Dashboard & Reports

Previously, promotions were not displayed correctly within the Discount Summary section of the Dashboard (it would show with the name "-1"). This has now been fixed and the promotion name is displayed:-

In addition to this, there were several reports which did not display the promotion name at all (e.g. System Summary Report) and some which displayed the promotion name but not any corresponding data (e.g. Promotion Summary and Promotion Item Detail). These have also been corrected:-

Portal Theme "None"

Previously, if the theme of "None" was selected on the Information tab of the portal, the portal would immediately become unusable. This has now been fixed by removing the option of "None", as this is not a valid theme.

POS Scheduler – Display of Active Shifts

The POS Scheduler area of the portal will now only list shifts with the record status of ACTIVE in the Scheduled Value field, and will exclude any shifts with the record status of DELETED or NONACTIVE:-

Merging to Existing Table in Bar Tab Mode (German Fiscal Issue)

When starting an order in bar tab mode, a new transaction was created, but if this was merged to an existing table, the transaction disappeared from POS and android.

This has now been fixed, and as part of this solution, the 'source' transaction is now shown in the Electronic Journal.

In addition to this, all functions (e.g. print, post void etc.) will be unavailable within the Electronic Journal on POS and android for any merged transactions.

Note: The merged transactions are not included in X/Z reports, i.e. the figures are not duplicated.

Pay@Table Fast Tab Checks

When using Pay@Table and opening a check (obtaining a list of tables), any checks opened using Begin Fast Tab were not being returned. This has now been fixed.

Pay@Counter Change Paid Check

When performing a 'Change Paid Check' or 'Add Tips' function from the Electronic Journal when using a previously used token, the expiry date was missing from the information passed to the interface, which resulted in some transactions being declined. This has now been fixed.

Voids Requesting Manager Approval Twice

Where the void function was configured to require manager approval, if the system was also configured to request a reason for the void to be selected, it was prompting for manager approval twice (once when first selecting the function, and again after selecting a reason). This has now been fixed.